Bug Fixes Document

eMAM Version 5.2

Table of Contents

INTRODUCTION

eMAM™ is media asset management software, allowing you to tap into the power of your digitized information. This dynamic software is customized to suit your individual asset management requirements. We have taken a ground-breaking approach to create a flexible, feature-rich, and modular digital asset management platform. As per our continued endeavor to give our customers feature rich and stable product, we have released our latest version eMAM 5.2, updated from our current version of eMAM 5.1.

eMAM is a powerful Media Asset Management (MAM) platform designed to organize, tag, search, collaborate, approve, distribute and archive digital content. eMAM systems range from small workgroups to large enterprise installations, on premise or in the cloud, capable of managing complex workflows from any web browser.

PREVIEW OF eMAM 5.2 RELEASE

We proudly roll out our latest eMAM version 5.2 enriched with some exciting new features and enhancements. One of the major highlights being the launch of "eMAM Cloud" which is a cloud offering giving the ability to customers to order & subscribe to eMAM Cloud software available in the AWS Marketplace, Alibaba Cloud Marketplace and emamcloud.com. Other attractions include integration with Morpheus and ICE from Grass Valley and support for BXF (*Broadcast Exchange Format*) delivery and TX processing, improved editing tools with Apple FCP extension, improved Adobe panels, cloud/remote editing with AWS, Lucid Link and Teradici, sequence stitching & delivery, support live multicamera ingest, edit while capture, more streaming and sharing options with link & download external media, Wowza integration, proxy streaming, new sharing theme, improved search with support of *Thesaurus* search and learning tool for Azure Computer Vision Faces AI. eMAM now supports more storage and archive options with Qumolo integration, Storage DNA integration, mezzanine purging, deliver to S3 with file acceleration and transfer to AWS Glacier and Deep Glacier. These and much more. Please refer *Release Notes eMAM Version 5.2* for detailed info on the latest features and enhancements.

This document highlights various bugs fixed with this eMAM 5.2 release to improve performance and user experience.

BUG FIXES IN EMAM 5.2

The following table lists the significant bugs that were fixed in the eMAM 5.2 version with Bug ID and the description of the problem. Updated till patch 5.2.9_22JAN2021.

BUG ID	DESCRIPTION
5.1.0.1_17APR2019	
9770	mediainfo.dll missing in eMAM Client application.
9768	Subclip delivery - timecode issue, instead of sending milliseconds it should send the frame-number.
9793	Related changes in task manager to fix the bug: 9773
9792	eMAM Player controls are getting grayed out.
9784	Navigation not going to next available frame when a specific time code is entered.

9785	In player option overlay up and down arrow is missing in fire fox.
9786	Database function missing over 5.0.20 build update (10F-2438AC27-035D)
9731	In workflow while mapping metadata field error is not being showing in Dashboard.
9760	Take out all the debugger from all the javascripts of eMAM Director.
8847	Sorting based on Date is not working correctly in eBin message report.
8848	Asset order changes for each Assets per page (25,50,100,250) in Reports.
9769	Transcript widget showing time code for every line as 00:00:00
9773	Purge for live captured assets are not working(248-242FE86E-03BE).
9775	Difficult for the user to understand if there are large number of project Metadata groups.
9300	Project widget breaks if more than one search is done.
9694	Search inside category in search filter is not working 2nd time.
6630	Error message showing while trying to save a project with name !@#$%^&() in eMAM panel After effects.
9524	Projects are not being displayed in the Premiere Panel when using Adobe Premiere Pro 2019 on Windows workstations (0C9-240AF0B3-0336).
9037	In windows machine, Restrict the use of asset types video & Audio from the Adobe illustrator panel.
9771	While exporting Image files (other than JPG, JPEG, PNG) from premiere using AME local transcoding, it incorrectly showing as a "Video" file type and no preview is given for the image.
5.1.0.2_30APR2019	
9177	Complete name field is missing in Embedded metadata for image assets and also assets with certain extensions (.png,.doc, .docx ,.pdf, .ppt, .pptx, .xls, .xlsx, .dotx, .rtf)(207-23983FCF-0312)
9765	For audio assets ingested via feeder, proxy file not getting created
9761	Return back option in category tab for eMAM Photoshop panel is not working.
9762	Importing is getting failed in eMAM Photoshop panel.
9795	Asset search result are listing in the export tab in eMAM Photoshop panel.
9796	eMAM Photoshop panel is automatically getting closed when we click anywhere in the Photoshop
9797	Panel stuck completely while trying to import an Audio asset from Photoshop panel.
9799	Server error showing in Photoshop panel while clicking the logout bottom.

9800	Syntax error is showing in Photoshop panel while trying to archive in List view.
8970	In Photoshop panel, no alert is displayed while exporting without selecting any Storage.
8988	Use capital letter at the starting of the word 'import' used in the success message pop up in photoshop panel.
8991	After refreshing the Photoshop panel, search filter changes done in the asset tab is getting refreshed.
8992	Newly saved Photoshop document name is not reflected in the Photoshop panel while trying to export.
8997	Unexcepted error is showing while trying to click restore button in Photoshop panel.
8998	Clear button is showing unnecessarily in search column in Photoshop panel.
9791	Player controls are not loading when the Transcript widget is clicked in Mac.
9814	Signed URL is generating blank for other cloud types.
3603	SMTP setting in user management is not populating values based on unit smtp setting (35D-2450A256-0378).
9811	Subtitle seeking function is not working in transcript widget after editing the subtitle(1F5-2450287C-0376).
9816	Updating value 0 in license is not setting the unlimited eMAM user license.
9825	Setting a new default work space for new users not working from eMAM Director (Nanyang Polytechnic (NYP))
9367	While creating a Public workspace, it is showing as Private while editing in Classic plus theme.
9704	Wrong files are getting downloaded while click on download option from Redtalks theme.
9726	Able to upload Keyframes for users even though the permission is disabled.
9772	Should change the error message when duplicate project file name is entered for POST API/v1/Projects.
9810	Signiant CLI upload message change in panel.
9491	In Premiere, Project assets are not getting ingested to eMAM by default.
9030	In Windows machine, Category import is not working in Adobe Illustrator panel.
9794	eMAM Panel failing to export a project from Adobe Premiere to eMAM when filename contains letter 'U' (043-23A6ACAB-0351).

5.1.0.3_14MAY2019	
9823	Report is not showing when we Select State as 'Ordered' (2EA-24548303-039C).
9700	Fully purge getting stuck in status cloud purge if an asset is sent to cloud purge before fully purge.
9774	Does not support the XML delivery of place holders (05B-243731B5-0332).
9622	In the side car file delivered 'full high res virtual path' is wrong if file exist only in source.
9831	Resubmit without preview option not working for document file (# 066-242FF613-03C0).
9854	Archive purge not working for assets ingested via live workflow.
9698	Not able to change the server details after logout from the eMAM Panel.
9594	Category Export getting failed, when there is a premiere project is assigned to it.
9595	Panel get stuck fully once try to import a category having no assets.
9779	category import is getting failed in InDesign panel.
9824	Project name not changing in premiere after importing a project from eMAM(3AD-245465A3-0399).
8990	No gap is used in the warning message in the Photoshop panel.
9255	InDesign Panel design gets crashed, while applying the searching options available.
9256	Force checkout in InDesign panel is not working.
9257	Lock option in InDesign panel is not working.
9258	Unexpected syntax error is showing while clicking restore button in InDesign Panel.
9418	Newly created presets are not listing in the Premiere panel setting.
9483	Display toggle button in preview player for turn on/off Transcript subtitles.
9827	Subtitle are showing in the preview player even after CC and Hansard options are closed in the Transcript widget. (068-245B0407-03D6)
9840	Issue while displaying Transcript overlay for live asset. (1D5-245CBE3B-03ED)
9837	Error while editing time field in Transcript(225-245B7EF6-03E2)
9846	Unicode name for the profile name in eMAM Super Admin is not supported(3AF-241D2EDC-0337).
9826	Browser gets crashed on scrolling the Transcript widget.
9488	Premiere Projects can delete from the eMAM Director even after it is locked.

9849	Database connection handling issue which can freeze eMAM (144-2465CDB9-0332).
8919	Delivery of file which exist only in source is not working from the Project widget.
9843	User group level permissions are not getting reflected on the Project Collection(37D-24355639-0323).
9829	Add Approval end point in REST API under Assets.
9833	Response changes for "PUT-api-v1-projects-ProjectId-users" in REST API.
9836	AME ingest profile has generally a workflow id in it but the vantage profile does not. (121-2456105A-03AF).
9823	Report is not showing when we select State as 'Ordered' (2EA-24548303-039C).
5.1.0.4_30MAY2019	
9509	Side car file delivery not working in subclip delivery with group delivery option selected.
9510	Side car file delivery not working with group delivery option selected when more than one file selected.
9513	When action type of delivery is group folders created inside original folder not getting deleted even after successful delivery.
9764	While doing sub clip delivery with side car file only side car file got delivered.
9870	File which exist only in cloud is not queued for partial delivery when transcoder is net-X-code.
9880	Take out hardcoded parameters for offset in Delivery service. (03D-246FB9E9-035A).
9891	Ingest getting failed if an asset with same name exist in default category.
9899	Subclip delivery fails with the newly introduced variables.
9898	Error while importing image asset via Photoshop panel (22E-2478772C-031C).
9778	Evalscript error is showing in the InDesign Document by default.
9819	While exporting in InDesign, an error is throwing.
9699	Multiple versions of eMAM panels are getting automatically installed in Premiere.
9752	Reference error is showing in the InDesign panel.
9753	InDesign Panel is turning blank after clicking the list view button in the category result tab.
9756	In thumbnail view, not able to import multiple asset in InDesign panel.
8723	An unwanted error message pop up is being displayed while exporting via InDesign panel.

9848	Streaming issue for a Live asset while pausing and refreshing Browse widget when another live asset comes (367-24634594-0319).
9900	Preview Player does not respond after searching and clicking play button after a few times (31D-24799C6D-0322).
9889	Unable to ingest assets via IE browser(0DF-2477BBCE-0313).
9890	Add folder button should not be displayed in Ingest widget in IE(0DF-2477BBCE-0313).
9877	Error while adding tag from eMAM Uploader (1BB-246DCF77-0351).
9856	In eSHARE fluid theme, audio asset not getting played.
9879	Issue with uploading logo from eMAM Super Admin.(03D-246FB9E9-035A).
9189	Logout option is not working in eMAM Director.
9198	In the Super Admin, dashboard is showing empty with SAML 2.0.
9355	Wrong message is displayed in Sent message in eBIN in Firefox(178-23D39617-03BC).
9387	Unable to select default category for an ingest profile.
9575	If we login as a Super Admin, we cannot select any category in ingest profile(346-24103256-037A).
9850	Duplicate project asset association while adding assets via Rest API.
9895	Ordered assets report is not showing in Admin tools (2EA-24548303-039C).
9909	Project user put method does not clear the existing project user association.
9878	Not able to close widgets from the eMAM Director (348-247047B6-0362).
	5.1.0.5_20JUN2019
9976	Asterisk characters are not showing for *Secret key* field in S3 configuration.
9910	Proxy file not getting added for audio files when it is ingested with original plus proxy.
9959	Issue with the proxy replacement using XML associate metadata option(1F0-247FF904-033D)
9855	Proxy purge not working for assets ingested via live workflow.
9901	Resubmit is getting failed for PDF files(09E-24784426-0316)
9934	Not able to update/download Panel from eMAM App Manager in Mac(37B-248927B2-036E)
7198	Advanced search with *full text search* disabled, is not working
9936	Transcripts are being displayed behind Waveforms (2C4-2488010D-0365)
9941	J K L key strokes are not functioning for Live assets.
9942	Mismatch in results while doing basic search and exported CSV(164-248C2844-037A)

9983	Passing Querystring parameter is not working for IBM Cloud CIC (38F-2462F261-0310)
5.1.0.7_15JUL2019	
10018	Wrong image path passing from workflow for Google Vision.
10001	Thumbnails are not working for Google Vision.
9989	Project export error in Premiere Panel (347-24925036-03AF)
9998	Project import issue with Signiant (0F9-249E3E9D-031D)
10009	Issue with the import in Premiere panel (Mac) for the live completed/progressing assets(1F0-2427645B-0384)
10092	Watermark image is getting stretched.
10105	Pipeline ID is not writing to Job json from eMAM Director with elastic transcoder profile.
10017	Asset description cannot be reverted as empty (3CE-24A62325-0342)
10023	Not able to download category via DeskLink (03C-24A812B0-0350)
9937	No validation for Storage id in in REST API for Post.
9938	No validation for Projects in in REST API for Post.
9939	No validation for Custom metadata in in REST API for Post.
9940	No validation for proxy Id in in REST API for Post.
5.1.0.8_01AUG2019	
9371	Mezzanine handling issue while resubmitting from the ingest dashboard (0E2-23E3CC6F-030F).
10125	Issue while extraction duration for thumbnail creation (06D-24BF2998-0307).
10131	Watermark view on the thumbnail is not getting scaled to the proper size (272-24C3F185-031D).
10137	If any network interruption happens during export , the export process is not getting failed. Instead it shows completed (1BF-24CB5A8C-0359)
10138	Panel does not show error if any network interruptions happen during export process (1BF-24CB5A8C-0359).
10139	Export does not work if the ingest folder is not mounted in MAC.
10136	Cannot type a number in the opacity value or font size. The pop up disappears when we try to type a value there.
10126	In SSO, authentication without registration key is not working.
10124	In SAML authentication, if encryption is enabled, the login functionality is not working.

10094	Error while exporting from List View in eMAM Director(026-24B6201C-030D).
9851	Thumbnail upload does not work when there is space in source folder while ingesting asset via REST API.
9979	Users having no download permission can still download the asset from the Original file preview (261-248CC993-0384).
10009	Issue with the import in Premiere panel (Mac) for the live completed/progressing assets (1F0-2427645B-0384).
10101	Asset renaming in Premiere panel takes time (1B8-24AE3EE0-03F2).
5.1.0.9_21AUG2019	
9982	Audio is scratchy when you play a video (210-249A43F8-0303)
10174	Existing markers are not showing after 5.1 upgrade (198-24EE9F3A-032F)
10005	Error while connecting to eMAM server in Adobe Illustrator panel(383-24953318-03CE)
10148	Export is not working when the file size more than 2 GB via S3 upload.
10157	While exporting a Premiere Project, the sequence is not being exported(177-24DF1798-032D)
10158	Permission given to project file objects are not properly assigned.
10159	No option to download Exmancmd command line tool in download.htm page in eMAM 5.1
10164	Updating existing face name is not working for Computer vision.
10176	REST API is not accepting virtual paths without dot('.') in hostname.
10143	Patch method is working for assets came via API call but not for regular assets.
10144	Embedded metadata Patch method is working for assets came via API call but not for regular assets.
10145	PATCH endpoint to accept WebVTT method is working for assets came via API call but not for regular assets.
5.1.0.10_19SEP2019	
10205	Hide local AME ingest profiles in eMAM Director.
6751	Refresh button not showing if there is no asset in the browse widget
9976	Asterisk characters are not showing for Secret key field in S3 configuration.
10232	Issue in thumbnail creation with Drastic (0B2-2513AE84-031E)
10229	Cloud purge error: System.IO.__Error.WinIOError(Int32 errorCode, String maybeFullPath) at System.IO.File.SetAttributes(String path, FileAttributes fileAttributes)
10162	Thumbnail blurred in Thumbnail view in Premiere panel.

10206	Server transcoding ingest profiles are not showing in Premiere Panel for XCode type with value 2.
10215	Not able to import Category and bins in Premiere.
10185	Not able to download After Effects and InDesign from download.htm page.
10186	Photoshop panel not able to import files having extensions with capital letter.
10187	Error message need to be changed *'Could not place following files because file format not preset in configuration'*.
10188	Error message "*Could not place following files because file format not supported*"
10195	If we resize the player, the player is not resizing appropriately (2B5-24F7E05D-0366).
10177	Security vulnerability issue with Apache Commons FileUpload 1.3.1 and Apache Tomcat 8.0.24 in eMAM Upload Manager.
10151	Lambda not enabling the read access to the objects in S3.
10230	Drag and drop assets to project, resets the project metadata.
10231	Error while selecting category on creating project : 'proc_AssignAssetsToCategories' expects parameter '@UnitId', which was not supplied.
5.1.0.11_07OCT2019	
10216	Move delivery action types to edit side car file section.
10175	Take out the celebrity section from insight widget.
10251	Exporting is not working after changing storage location and refreshing the Settings tab in Illustrator
10238	Panel getting reloaded while browsing new local storages for Media, Export and Projects(0A1-2516E120-0331)
10241	Premiere Panel loading error in Mac.
5.1.0.12_31OCT2019	
10301	Unable to purge the assets which having PlatformFiles value as NULL in JSON (10C-2543850C-0361).
10305	Asset options tab preview player controls are not shown when we check for a file taken in portrait mode.
10318	During S3 bucket configuration secret key update, the new secret key is not getting saved to DB.
10320	When we open the categories (Thumbnail View) from eMAM panel , the assets names don't appear.(14B-254B1F13-0306).
10321	Blackpearl ds3_net_sdk_5.0.4 missing in 5.1 patches.

10323	Exception while exporting projects using Signiant CLI (1C8-254C92FE-030C).
10324	ERROR: eMAMS3Connector:CloudConnector:clsProcessManager:UploadToAzureStorage(): Could not load file or assembly 'Microsoft.WindowsAzure.Storage, Version=4.3.0.0, Culture=neutral, PublicKeyToken=31bf3856ad364e35'
10310	Download and preview not working for file extensions with Uppercase.
10311	Project container for a user in a particular unit can be seen across all units.
10289	Username is not being displayed while logging to Illustrator.
10290	An error is being displayed while trying to export through Illustrator.
10291	While localizing Project file through AWS SDK or Signiant, the file gets overwrite if already localized.
10292	Importing a project with a group of assets gets failed if any one of the assets encounter an error.
10298	Error while exporting a project having asset inside a bin via AME.
10280	eMAM is unable to fetch the updated version of illustrator panel in app manager.
10281	Premiere pro AME transcoding with mezzanine configuration not working.
10274	eMAM SDK version is missing in config file of Illustrator.
9083	Project added for a user in a particular unit can be seen across all units.
10006	Audio Waveform taking long time to load in the preview player(25E-24A3E2B0-032E).
10180	Sequence asset file size is coming as 0 in eMAM.
10222	Message should be changed for duplicate Approval requests in REST API.
5.1.0.13_19NOV2019	
10114	While doing Filter search, when custom metadata field "Title" is selected before the AND operator, search fails with an error(023-24B699F2-0311).
10178	Unable to download mezzanine files (added via XML ingest) from the Director interface (174-24DE674B-032A).
10296	Issue while loading Transcript in the Preview player.
10297	Slowness with eMAM DeskLink in Windows and Mac (For the patch 5.1.0.11)(18B-253FCC6E-0336).
10322	Extension of mezzanine is replaced with original extension when a mezzanine format is associated using XML ingest (174-24DE674B-032A).
10330	Project asset import getting failed (35E-254C92FE-030D).
10333	Unable to save Cloud Configurations (1C8-254C92FE-030C).

10337	REST API is not validating the project names.
10341	REST API is not validating the asset filenames.
10345	Not able to import assets which exist in both in Archive/Storage (3D6-255D20EA-030A).
10348	Not able to see check box and delete buttons for the assets which failed during export.
10350	Fails to upload keyframe : TypeError: kfUploadParams.LowresExistInCloud.toLowerCase is not a function (227-25609BDD-031E)
10354	Video/Audio thumbnail preset download URL pointed to localhost (Super Admin - manage Transcode servers)
10355	Issue while exporting.
10356	Mezzanine file download always happen from proxy location for asset exists in cloud (11E-25619A19-0324).
10362	An error is being displayed while switching the role of Unit user to Unit Admin in which if the User limit value is 0 (296-2529B00B-031D).
5.1.0.14_11DEC2019	
10024	File download fails on first attempt via https (0D8-24AE9215-03FA).
10221	Ingest via sidecar ingest getting failed (21A-250374ED-0312).
10224	If we use ingest action as *Associate-metadata*, Subclip widget fails to load subclips (2F2-250D25AC-0337).
10225	If we use ingest action as *Create-new-version*, both subclip and marker widget failed to load markers/subclips (2F2-250D25AC-0337).
10226	If we use ingest action as *Create-new-asset*, both subclip and marker widget failed to load markers/subclips (2F2-250D25AC-0337).
10246	An error is being displayed if we login as an admin user and go to the Admin widget at Kernal Sandbox System (0E2-2517F593-0339).
10319	Getting the old AME preset after updating an Ingest profile with a new preset.
10349	Attaching mezzanine with sidecar delivery is not working.
10364	While importing, the project has been renamed to the name of one of the bins in Project (035-25619D6D-0329)
10366	Panel not working when trying to export to an ingest profile folder that only in server.
10370	Default Metadata set assigned from XML ingest profile is not getting updated for assets (017-25685A7A-034C)

10373	Sequences are not getting imported in premiere pro 14.0.0. version (1E6-256AA69B-0356).
10374	Multi select Field value is not showing in the browse widget list view (29F-257014CF-036D).
10386	Subtitle also gets removed on removing sidecar audio files.
10387	Embedded metadata is getting replaced upon each patch request (362-257A51FC-038F)
5.1.0.15_31DEC2019	
9684	Refresh button is collapsing the category structure instead of refreshing.
9977	Upload to S3 failing from Director.
10122	Preview widget becomes too slow, fails to load the File (*spinning wheel for a long time) and eventually Freezes* (31D-24799C6D-0322)
10245	Add to delivery menu items still appears even after disabling the delivery options.
10339	Asset names are partially displayed(0DA-25328654-0346)
10388	Option tab is not displaying correctly inside preview widget for Audio assets (0BB-2577388F-0380)
10389	PDF preview not available (017-25785F6E-0386)
10392	Export process end up with error if we export project by selecting the transcode type as Server Transcoding (1F0-2584FDF6-0319)
10395	File Name with special characters not working with Net-X-Code (101-258AB915-0332)
10396	Projects are not getting deleted.(11A-2586C221-0323)
10407	Files are getting deleted after the upload from Premiere.
10414	A warning is being displayed while importing an existing project and then exporting.
10416	Error while importing Category.
10421	WebVTT content comes in single line If the file is having carriage return.
10533	Taking longer time than usual to fetch data and execute the procedure *GetAssetVersionIfo*.(22F-25857DCA-031F)
10534	While creating multi categories in eMAM, all are not visible in Premiere.
5.1.0.16_04FEB2020	
10577 (Change Request)	Changes in SAML login module to authenticate with email id instead of domain username (288-25BDF58E-033F).
10578 (Change Request)	Include new appsetting key to hold Director URL to fix OKTA SSL issue (288-25BDF58E-033F).

10564 (Change Request)	Take out setting up the ACL for thumbnails in S3 connector.
10568	While exporting via Photoshop it keeps on loading.
10569	Sequence getting open while importing the asset (144-25BDECA7-0339).
10434	While importing categories and assets, progress need to be shown properly as it is shown for Projects.
10544	If the sequence preset is blank, the encoded sequence proxy and thumbnail is not moved to the storage low res folders.
10545	Getting an error while trying to configure the archive server with FPD DIVA archive.
10390	Download manager is not working for proxy ingest.
10314	Logout is not working for SAML.
10573	Export is not working via Illustrator if there is no direct UNC connection.
5.1.0.17_21FEB2020	
10598	Issue while loading eMAM Client interface (24E-25CBD7F7-039B , 238-25DD9C59-0307)
10583	Image ingest getting rolled back for Drastic profiles, ProcessOTAsset()::Failed to update ingest status to ERROR.
10600	Metadata is not getting updated through eFeeder (274-25D3EAB9-030E).
10575	Changes in eFeeder to fix audio file download issue for proxy ingest.
10576	Changes in Web Uploader to fix audio file download issue for proxy ingest.
10581	Dashboard error while switching the language (10E-25CAEBCC-0360).
10553	While adding a 'multi-select field value' having comma to Filter search, that field value is displayed as two separate field values (060-258DB0A8-0391).
10554	In the filter search drop down, words after each comma is considering as a new field value (060-258DB0A8-0391).
10555	Multi-select field value having comma is getting un-checked automatically (060-258DB0A8-0391).
10565	Arabic characters not displaying properly in exported CSV file(134-25BAFCE7-030D).
10584	Changes in Director Dashboard to send resubmit request (Ingest) to lambda.
10591	Preview not working with eShare Red Talks Theme (33C-25D5948B-031F).
10597	Include new appsetting key to hold eMAM Client URL to fix OKTA SSL issue (288-25BDF58E-033F).
10582	Single bin in project but showing as multiple in search filter (218-25CB055B-0361).

	5.1.0.18_04MAR2020
10541	In Project version, both thumbnail and list icons are showing at the same time.
10153	Downloads that are done via eMAM DeskLink are not getting updated in the History Widget (0A7-24DDBBC8-0322).
10196	Project creation fails if we associate a Category while creating the project (from the project widget).
10223	File version widget shows storage location appended to source location even after clearing the source info (21A-250374ED-0312).
10247	Failed to delete Button metadata field from Admin tools (281-24FBD1CC-0374).
10338	User who is member to a single user group which doesn't have 'Update Metadata' permission, can update the Metadata fields (3DC-254CEF23-0316).
10599	Extra characters displayed in *Advanced search* results (0D1-25DD5997-0303).
10601	Metadata field not getting deleted if those fields were part of Project metadata earlier (0F0-25D9655D-033F).
10602	eShare page is re directed to no access page on redirecting from https to http (3C3-25E67566-0328).
10603	Premiere panel login is not working on redirecting from https to http, OKTA issue (3C3-25E67566-0328).
10604	DeskLink login is not working on redirecting from https to http, OKTA issue (3C3-25E67566-0328).
10605	Super Admin login is not working on redirecting from https to http, OKTA issue (3C3-25E67566-0328).
10606	eMAM Admin login is not working on redirecting from https to http, OKTA issue (3C3-25E67566-0328).
10608	SSO logout is not working due to same site cookie attribute = lax instead of the previous default of 'None'.
	5.1.0.19_27MAR2020
10660	SSO auto login is not working for eFeeder.
10661	Wrong value getting for proxy existence cloud parameter for Capture keyframe.
10664	Not able to import restored files in Premiere.
10665	Keyframe widget is stretching the thumbnails. Browse->Film Strip View also stretching the thumbnails.

10666	DeskLink not loading when assets are downloaded through eBIN.
10669	Resubmit failed for lambda transcoding due to broken JSON.
10670	When the approver opens the link for approval, it immediately logs out after login.
10672	Gateway URL getting empty in JOB JSON for lambda ingest.
10641	Unable to download the assets from s3 buckets which do not have public access.
10642	Capture keyframe not working for S3 assets.
10643	Premiere panel resizing and common UI issues.
10645	Ingest profile showing yellow instead of green even though there is connection available.
10646	Upload *S3 transfer acceleration* checkbox is visible but not selected by default.
10632	Assigned priority is not processing properly in Delivery (115-25EBED9E-035).
10637	Cannot deliver the assets (*Duplicate or subclip*) which got created through our REST API call(123-25F28478-0314)
5.1.0.20_08APR2020	
10663	Proxy download option is not showing(385-2604DAFA-0363).
10673	S3 ingest profiles not inserting entries into platform ingest profile table.
10674	eShare Fluid theme is throwing error for those assets are in duration format 00;00;00;00(173-260CF249-0380).
10675	ProfileId is inserting as empty in EMAM_Platform_Assets for lambda ingest.
10679	REST API call is failing for thumbnail update(123-25F28478-0314).
10700	Jquery errors are logging in browser console on loading preview player (29B-2618B25F-0310).
10636	Some special character are found in the Transcript(Hansard)(099-25FA31EE-0325).
10699	Delete from Ingest dashboard is not working for Lambda ingest.
10714	In Premiere, import successful message should start with capital letter.
10701	Panel getting stuck during export if the ingest folder is not accessible from the Premiere machine.
10702	Some of the already existing files are again localized by replacing already localized files.
10705	Multiple sequences are being created while making changes to same sequence.
10688	Spelling mistake in Import warning pop up box in Premiere.
10689	Under Select Files tab, prproj file checkboxes are unchecked by default.

10690	eMAM Project import is not working in premiere panel.
10678	5.1.0.18_patch_error : Dynamic update query fails to execute for associated files.
10721	Incomplete error message in Premiere while exporting when there is no connection to Upload Manager.
5.1.0.21_23APR2020	
10762	ERROR: eMAMInsightService:Core:Wrappers:AWSTranscribeWrapper:UploadBreakdown(): The S3 URI that you provided points to the incorrect region.
10763	Assets imported from eMAM is not showing the new project(030-2632D6C7-0367).
10764	Error in eShare preview page : Column "Duration" does not belong to table.
10766	Asset preview not working in eShare Fluid if the asset only exists in S3.
10734	JSON error is being displayed while deleting sequence in eMAM.
10736	Not able to view all the Delivery profiles in Classic Plus Theme.(00F-262927DD-033B).
10741	Occasionally *Select storage* window during sequence creation is showing empty.
10753	PDF preview is not working if asset exists in cloud.
5.1.0.22_18MAY2020	
10771	Subtitles uploaded via REST API showing special character issue in the Transcript (Hansard).
10773	Cloud resubmit error : *Failed to update job json at ingest bucket for Resubmit/Delete*.
10774	Set In position is going at the start position of video instead of the selected seek position while creating subclips.
10777	J K L controls are not working in preview player.
10818	Error while adding the project file to ingest queue : when exporting AEFT project second time.
10825	Remove xmlns="http://smpte-ra.org/schemas/2021/2008/BXF" from elements tag in sidecar XML
10783	Subclips In and Out short cuts are not working in Preview player.
10784	Issue while pressing the tab in delivery sidecar XML textbox editor.
10785	Buttons are hiding in subclips widget.
10788	Ingest with Net-X-Code is getting stuck in Extracting metadata status(216-26323E21-0363).
10796	Clicking on the second thumbnail is not loading the preview in eShare mobile theme.
10798	Not able to upload new version of an existing asset with same file name with placeholder(0CF-263297D7-0364).

10769	Not able to deliver archived assets even though Restore option is checked(10A-264C56A7-0304).
10738	Search results not found if we sort with Filename(30D-2629C769-033C).
10703	Unable to create new bucket from Super Admin console(310-2601AEE3-034D).
10729	Fluid theme is not adjusting to the monitor size.
10851	AE Export issue if AE project have Solid or Nulls(0FE-264EC4D9-0309).
5.1.0.23_04JUN2020	
10898	Timecode is not getting saved in Preview player(21E-261F7723-032A).
10899	A JavaScript alert is being displayed while clicking latest version for import in Premiere.
10885	If Transcript widget is present in the workspace, the closed caption not showing in the Player (Closed caption uploaded through file version widget)(21E-261F7723-032A).
10886	*'Enable polling'* option has been greyed out while editing Ingest profile(1AF-265EABC6-0312).
10892	Extension variable in sidecar delivery filename is not getting processed.
10894	Assets in category are not loading in Panel if there are large number of assets(30D-26617DF0-030B).
10882	AE project is not assigned to any users by default in Director(009-26583361-030E).
10817	Issue with subclip delivery for Live assets where the subclip file is ingested via Sidecar xml(19B-263A0CDE-0305).
10850	Getting error while uploading logo for unit in Super Admin(10A-264C56A7-0304).
10860	With the auto-scroll enabled, scrolling is at the bottom of the window and the transcript is not visible.
10861	Auto-scroll jumping when the OCR text is spanning the entire duration of the video.
10871	Assets are ingested without embedded metadata due to timeouts(027-264E627B-0308)
10876	Issue while exporting using Local transcoding with Media Encoder while updating MAC with latest CEPHtmlEngine build.
5.1.0.24_30JUN2020	
10877	While resubmitting the assets with error, it is not checking the previous job status in Net-X-code (356-2657B0DF-0305)
10895	The green mark does not show up on the video progress bar for the annotations being marked.(29C-265FDD9D-0301)
10900	Sidecar delivery is not working except for BXF delivery.

10905	Wrong error message is being displayed while importing Projects.
10907	Elemental transcoder server profiles are showing up in Delivery servers.
10908	Premiere project sequence details are being listed under *Select files* section during export from After Effects.
10909	Live player settings are not getting saved in workspace (21E-261F7723-032A).
10918	Thumbnails not having acl permission with Net-X-Code when the assets are processed from S3.
10921	Unable to import the eMAM project created through XML Ingest(17C-2656E2D1-030A).
10922	Project Metadata is getting empty after exporting the project(0CA-2663F918-0301).
10928	In After Effects, issue while importing assets with capital extensions.
10929	In After effects panel, while exporting, the name under *Select files* is given wrong.
10936	While purging live assets , the associate files are not getting deleted (2C8-26753B28-030A).
10941	While exporting eMAM Panel is generating a 0 kb file named "check.txt(182-265835A3-030F).
10942	Ingest Issue with Drastic regarding the file stub existence checking before delete command(03B-2685E51C-0303).
5.1.0.25_20JUL2020	
10971	Audio of another video crossing over the live player when switching among assets.
10932	Wrong message is being displayed while importing archived assets in After Effects.
10933	In After Effects, issue while importing Category.
10948	Workflow is not working for S3 to Glacier archive in eMAM Cloud Platform systems.
10955	Closed caption from another video is shown on top of the live player(21E-261F7723-032A).
10956	Deadlock while using REST API (1F4-2696B5F6-0303).
10957	Advanced search 'exact match' is not working when thesaurus is enabled, and marker is checked.
10958	Player showing "muted" icon even though the audio can hear on playing when switching to another video.
10959	Set-In & Set-Out timecodes get highlighted and deleted on selecting and hitting any key.
10962	If the first asset is live, clicking on the "Live" in the player not recognizing the audio selection(15C-26A070FC-0304).

5.1.0.26_11AUG2020	
11015	Workflow is breaking as the attachment variables(%e_ATT_AudioFilePaths% ,%e_ATT_SubtitleFilePaths% ,%e_ATT_OtherFilePaths%) did not retrieve any values
10197	Error message "*A file with same name exist under one or more of the selected categories*" on export in Photoshop panel.(296-26B382B7-0307)
10893	Export is not working in the Illustrator panel.
10963	Count mismatch if the threshold is set as file count during Auto sub folder creation.
10970	Keyframes/capture thumbnails error when working with auto-created Storage (00E-269FBF17-0301).
10980	Issue With Changing Local Path In The Settings Of InDesign Panel(1AA-26AA8232-0301).
10981	Drop Frame calculation issue for Duration[Timecode].
10984	Issue in InDesign panel while importing and exporting back to eMAM(28C-26ABC884-0301)
10995	A JavaScript error is being displayed while importing in InDesign(28C-26ABC884-0301)
10996	Resubmit not working for Lambda archive purge.
10997	Drop frame timecodes use column instead of semi column for duration and SOM values.
10999	In subclips widget the player is not auto played after getting rewind by pressing B.
11001	Offset[SOM] is not getting saved as part of sidecar XML associate-original operation.
11005	Wrong naming in the key frame table for the assets ingested via sidecar XML(00E-26B580F2-0308).
11008	Classic eSend email body displays proxy image instead of thumbnail.
5.1.0.26_11AUG2020	
10704	Dashboard is taking more time to display the data when we resubmit the failed entries (20F-2618DC54-0311)
11000	Deleting multiple failed entries from the archive dashboard is not working (215-26BA4B7F-0301).
11016	Assets goes to the wrong archive folder.
11017	Play back issue for live assets (2FD-26C55516-030B).
11018	Project asset import is not working if it exists in online and archived storage (00D-26C677E6-0305)
11020	Duration shows without offset value addition in preview player.
11021	Edge browser not showing quality and audio channel.
11022	Preview player not showing the offset added start timecode.

11025	Timecode Offset (SOM) not updating the subclips and markers instantly.
11027	Invalid bracket placement in the workflow condition.
11028	.prproj file is not getting deleted from the Managed storage even if the *delete files flags* are set to *True*.
11033	In eShare, if enable login is unchecked, *Comments* option should be disabled.
11034	Workflow dashboard hitting an error stating "Cannot use the ROLLBACK statement within an INSERT-EXEC statement."
11049	Javascript error is being popped while loading comments in eShare Fluid theme.
11050	In Photoshop, prerelease version export is not working.
11051	Response flag is getting cleared on job error for SDNA Archive.
5.1.0.28_15SEP2020	
11053	Restore issue with ATEMPO if the 1st tape is offline and the if the file exists in both tapes(1A5-26DC2E48-0308).
11054	Sidecar XML tags are being processed out of order.
11059	Character encoding issue with respect to Hansard delivery (2D9-26EE3B34-0304).

The following table lists all the significant bugs that were fixed after the release of eMAM version 5.2.

5.2.1_16SEP2020	
11060	Storage DNA API change to handle "404 not found" in the response.
11061	Schedule metadata is not getting updated for PATCH api/v1/assets/{AssetId}/AssetMetadata
11062	PFR is not working with Storage DNA.
5.2.2_01OCT2020	
11074	https URL is not getting downloaded in Ingest Manager for XML ingest.
11075	If there is a sequence inside a Project, during import panel is trying to import the sequence also
11078	Rename downloaded .zxp files from download.htm page as the downloaded file is not having .zxp extension
11087	InDesign error while exporting the project(19B-26CACA88-0301)
11088	When we try to import the asset, which is exists in eMAM and export the document it will create a new asset in eMAM.(19B-26CACA88-0301)

5.2.3_13OCT2020	
11101	eShare is not URL working in Edge / Firefox.
5.2.4_22OCT2020	
11140	Enable S3TA and Enable CDN flags are not copied during unit copy.
11081	If we select the assets from the category/project widget, the data in the Essence widget is not getting refreshed (07B-26FF6931-0303)
11099	When the original is archived, panel was not getting the correct virtual path to import proxy.
11102	In Premiere panel, wrong message is being displayed while showing the export progress of .pproj file.
11110	Unable to save the new workspace (277-2713620E-0306)
11117	Issue with importing eMAM project in After Effects Panel (018-27132C37-0302)
5.2.5_06NOV2020	
11073	Unwanted pop up being displayed while clicking on *Delete* button without selecting anything in the Essence widget.
11131	Unit users cannot see the Essence Widget (12A-2720887D-0302).
11143	Error while creating Asset placeholder (328-2720C16A-0305).
11167	An error pop up is being displayed in Adobe InDesign 2021 for systems with fresh installation.
11169	In Adobe Photoshop 2021, nothing is happening after entering server details.
11170	While importing project in InDesign 2021, it's asking to save in different location.
11171	Wrong error message while importing InDesign file.
11172	Need to delete the folder structure if the localization is not successful in InDesign.
11173	Unable to launch eMAM Admin.
11176	After successful export of the documents imported from eMAM, the active document should be deleted from the local path of document.
11187	CRITICAL: DataAccess:AssetManagement:clsAsset:CheckAssetExistInSource(): Input string was not in a correct format.
5.2.6_18NOV2020	
11196	CFT to deploy the resources, creates and IAM user and edit the existing IAM role to add policies to access new buckets.

11205	Support filtering the ingest queue records with UUID.
11198	Facing an issue with .wav file ingest via vantage (17B-273ECC34-0301)
11200	File catalyst ingest is not working in Electron eFeeder app.
11023	Logout option need to be removed if the authentication mode is SSO (30E-26C7FDFE-0301)
11101	eShare URL not working - page not loading.
11189	Restrict duplicate assets within category, is not working for the XML ingest case (0F9-27332523-030B)
11190	Unable to edit the unit from the "Unit Management" screen and wrong URL for the bucket (*still taking the old one*)
11191	No AI configuration exists while creating new unit based on CFT.
11192	Stack name does not reflect the unit name while creating new unit based on CFT.
5.2.7_09DEC2020	
11206	Segment delivery drag and drop window has design issues.
11221	Adobe After Effects panel is not showing the SSO login error page (034-273F198D-0304).
11224	Adding markers to assets imported from eMAM is not reflecting in eMAM after export.
11226	Searching in panel is taking a lot of time (3B9-274AB568-0304).
11233	File stuck in ingest while exporting via premiere panel if the file name contains special characters (359-2749A7FF-0303).
11236	Assets are not getting ingested because of an extra backslash in the ingest folder path.
11244	Metadata groups are not being displayed while selecting Category in the category browse view.
11245	While deleting subclips from the *Standard* tab, subclips present in TX are also getting deleted.
11246	Even after disabling, the user can login to Panels (290-27523F9D-0301).
11267	Not able to stop the delivery service from Services (043-2745710A-0303).
11269	While searching for After effects project in Director in the Project widget versions are not being displayed.
5.2.8_07JAN2021	
11322	Duplicate checking is not done while ingesting folder via Feeder.
11293	Folder naming convention mismatch in file system while creating unit.
11275	Workflows with Action Type *Archive* are failing with an error(1BA-2764C85B-0301).

11266	In Classic theme, on clicking *Download all* in the eShare link, eMAM DeskLink is not getting opened.
11252	In Classic theme, on clicking *Download* icon, by selecting an asset, always the 1st asset is getting downloaded.
11304	eSend shows enter a valid email address while using Contact Group (123-2769818A-0301).
11298	Design issue in Project Version widget.
11329	Design issue with the comment delete button in eShare Classic theme.
11330	Issue with linking in Premiere for the external assets while restoring.
11331	Categories are automatically assigned from the Metadata widget while selecting categories in the Ingest widget.
11348	Category tab in eMAM panel showing Filename instead of Title name (3B0-277B6076-0301)
11354	Preview is not getting played after searching an asset CloudMachine (184-277D7FBE-0309)
5.2.9_22JAN2021	
11365	Search function is not working in eMAM Android app(0A7-277F21D4-0305)
11366	Wrong message is being displayed while importing asset from Assets tab which is restored to Storage instead of source.
11372	Stitch and delivery is not working if the asset is existing only in the cloud (2F0-2789F123-0302)
11374	Ingest issue while deploying eMAM system using CFT in Mumbai region.
11376	Category structure UI not consistent in eMAM Premiere panel during search.
11377	If project asset exists in the category structure, category is not getting imported to Premiere
11405	eFeeder upload not working. No upload button visible.
11390	Session expires in eFeeder while uploading to cloud(278-279168F3-0303)
11398	Issue while moving assets from one category to another(323-278E422B-0301)
11379	Export error in Premiere panel for a unit which does not have Collections

GET HELP

For more information and assistance, please contact eMAM Technical Support at support@emamonline.com